

Have you completed a Contact service Yet? This service is used ONLY when the following occurs: 1) The contact was successful and took place over the phone, face to face, or through video chat. 2) The contact lasted a minimum of 20 minutes. 3) The Transition Plan was used to guide the check-in. 4) Discussions about any current and/or new case management needs the participant had occurred. 4) Discussions about any concerns/barriers the participant is facing occurred.